

# MY FIRST YEAR AS AN OPERATIONS MANAGER

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RICHMOND COUNTY MOSQUITO CONTROL



# OPERATIONS MANAGER:

FAIRNESS AND  
HONESTY

ASK QUESTIONS

TYPES OF  
MOSQUITOES

**A FEW TOPICS THAT I  
WILL BE DISCUSSING  
WITH YOU TODAY**

LEAD BY  
EXAMPLE

EVERYDAY  
TASKS

LEARNING

# **FAIRNESS AND HONESTY**

**I HAVE LEARNED THAT YOU MUST ALWAYS BE HONEST AND FAIR WHEN DEALING WITH YOUR CO-WORKERS AND EMPLOYEES.**

**IT DOES NOT MATTER WHO THE PERSON IS, YOU NEED TO ALWAYS BE FAIR AND MAKE GOOD CHOICES. DECISION MAKING CAN SOMETIMES BE DIFFICULT BUT HONESTY IS MORE VALUABLE AND RESPECTED.**

## **FAIRNESS AND HONESTY CONT'D....**

**IF YOU HAVE A FRIEND THAT IS A CO-WORKER, YOU HAVE TO BE ABLE TO SEPARATE FRIENDSHIP FROM YOUR PROFESSIONAL RELATIONSHIP. IT IS FINE TO BE FRIENDS OUTSIDE OF WORK, BUT WHILE IN A PROFESSIONAL SETTING, WE HAVE A JOB TO DO. I HAVE LEARNED TO SEPARATE THE TWO WITHOUT IT CAUSING A CONFLICT.**

# ASK QUESTIONS

IT IS ALWAYS IMPORTANT TO ASK QUESTIONS WHEN YOU DO NOT KNOW OR UNDERSTAND SOMETHING. EVEN LEADERS NEED HELP FROM TIME TO TIME.

WE HAVE A GREAT GROUP OF PEOPLE THAT WORK IN MOSQUITO CONTROL AND EVERYONE IS ALWAYS WILLING TO ASSIST YOU WHEN YOU NEED IT. THEY DO NOT MAKE FUN OF YOU IF YOU DON'T KNOW SOMETHING, THEY WANT YOU TO LEARN AND THEY HELP YOU STRIVE TO BE THE BEST THAT YOU CAN BE. I DO NOT MIND ASKING FOR HELP OR ASKING ABOUT THINGS I AM STILL LEARNING.

**THE ONLY STUPID QUESTION IS THE QUESTION THAT HAS NOT BEEN ASKED!!**

# LEAD BY EXAMPLE

- **TO BE A GOOD LEADER, YOU HAVE TO LEAD BY EXAMPLE.**
- **I NEVER ASK MY TECHNICIANS TO DO ANYTHING THAT I AM NOT WILLING TO DO MYSELF.**
- **I AM NOT ONLY A LEADER, I AM A TEAM PLAYER. I HAPPEN TO THINK I AM PART OF AN AMAZING TEAM!!**

# LEARNING

- I HAVE LEARNED THAT THERE ARE LOTS OF DIFFERENT TYPES OF MOSQUITOES.
- I HAVE LEARNED HOW TO INPUT INFORMATION TO RICHMOND COUNTY COMPUTER PROGRAM THAT WE USE IN MOSQUITO CONTROL.
- I HAVE LEARNED ABOUT OUR DIFFERENT TYPES OF CHEMICALS USED FOR MOSQUITO CONTROL.

# LEARNING.... CONT'D...

- I HAVE LEARNED THE PROCESS OF INSPECTING POOLS.
- I HAVE LEARNED ABOUT ADDING MOSQUITO FISH TO POOLS THAT ARE IN NEED OF THEM.
- I HAVE LEARNED HOW NPDES WORKED FOR RCMC.



# LEARNING.... CONT'D...

- I HAVE LEARNED ABOUT THE BUDGET AND THE PURCHASING OF ITEMS NEEDED TO DO OUR JOB EFFECTIVELY.
- I HAVE LEARNED THE PAPERWORK THAT IS NEEDED TO COMPLETE THE SPRAY JOBS THAT ARE DONE NIGHTLY.
- I HAVE LEARNED INFORMATION ON HOW COMPLAINTS ARE HANDLED AND LOGGED INTO OUR COMPUTER SYSTEM.

# LEARNING.... CONT'D...

- I HAVE LEARNED ABOUT OUR RETENTION POND PROGRAM. I HAVE LEARNED HOW THE GOATS HAVE HELPED SAVE THE COUNTY MONEY BECAUSE THEY EAT ALL THE GREENERY AND SHRUBBERY IN THE RETENTION PONDS.

**HERE IS A PICTURE OF OUR  
NEW FOUND FRIENDS...**



# LEARNING.... CONT'D...

- I HAVE BEEN LEARNING HOW TO DO ALL ADMINISTRATIVE RESPONSIBILITIES OF MY JOB.
- I AM ALSO GETTING TO KNOW EVERYONE IN OUR DISTRICT THAT PLAYS A PART IN THE MOSQUITO CONTROL PROGRAM AND THOSE AFFILIATED WITH US OUTSIDE OF OUR LOCAL AREA.

**....AND LAST, BUT NOT LEAST.....**

★ I HAVE LEARNED THAT ... ★



MR. FRED IS CALLED

★ HOLLYWOOD ★

FOR A REASON...

THE PRESS LOVE HIM!!!

# EVERYDAY TASKS

- I HAVE LEARNED ABOUT EVERYDAY TASKS, SUCH AS THE MAINTENANCE ON THE TRUCKS.
- I HAVE LEARNED HOW TO DO OUR DAILY PAPERWORK AND HOW TO SECTION OFF AREAS IN AUGUSTA.
- I HAVE LEARNED HOW TO ASSIGN EACH TECHNICIAN TO AN AREA, IN ORDER TO HAVE THE MOST PRODUCTIVE DAY POSSIBLE.

# EVERYDAY TASKS CONT'D...

- I HAVE LEARNED HOW TO DO THE DAILY PAPERWORK FOR OUR COMPLAINTS, LOOK UP ACREAGE, DISTANCE FROM WATER AND DETERMINE IF AN AREA CAN BE SPRAYED OR NOT.
- I HAVE ALSO LEARNED HOW TO HELP THE PUBLIC. CUSTOMER SERVICE IS A VERY IMPORTANT ASPECT OF OUR JOB.
- I HAVE LEARNED HOW TO SCHEDULE WORK ORDERS.

# TYPES OF MOSQUITOES

- I HAVE LEARNED THAT THERE ARE MANY DIFFERENT TYPES OF MOSQUITOES.
- I HAVE LEARNED THAT THERE ARE ABOUT 23+ DIFFERENT TYPES OF MOSQUITOES IN OUR AREA.
- I HAVE LEARNED HOW IMPORTANT SURVEILLANCE IS TO MOSQUITO CONTROL.



## TYPES OF MOSQUITOES CONT'D...

- I LEARNED THAT DUE TO THE DIFFERENT TYPES OF HABITATS, DIFFERENT MOSQUITOES COME OUT DURING DIFFERENT TIMES OF THE DAY.
- I LEARNED THAT DIFFERENT MOSQUITOES ATTACK DIFFERENT AREAS OF THE BODY.
- I AM CONTINUING TO LEARN MORE AND MORE ABOUT MOSQUITOES. I KNOW THAT I HAVE MUCH MORE TO LEARN BUT I AM ENJOYING IT.

## TYPES OF MOSQUITOES CONT'D...

- HOW MOSQUITO CONTROL HAS TIED THE JOB AROUND NPDES.
- HOW HAS NPDES WORKED FOR MOSQUITO CONTROL AND THE LIMITATIONS THAT EXISTED.

## TYPES OF MOSQUITOES CONT'D...

- I LEARNED THAT DIFFERENT MOSQUITOES ATTACK DIFFERENT PARTS OF THE BODY.
- I AM CONTINUING TO LEARN MORE AND MORE ABOUT MOSQUITOES. I KNOW THAT I HAVE MUCH MORE TO LEARN BUT I AM ENJOYING IT.

## TYPES OF MOSQUITOES CONT'D...

- HOW MOSQUITO CONTROL HAS TIED THE JOB AROUND NPDES.
- HOW HAS NPDES WORKED FOR MOSQUITO CONTROL AND THE LIMITATIONS THAT EXISTED.

**I HAVE LEARNED THAT THIS IS A COMPANY THAT I SEE MYSELF GROWING WITH. I LOOK FORWARD TO MEETING MANY NEW PEOPLE IN THE FUTURE AND BUILDING OUR MOSQUITO PROGRAM BIGGER THAN WHAT IT IS TODAY. I LOOK FORWARD TO CONTINUING MY EDUCATION WITH MOSQUITO CONTROL AND IMPROVING MORE AND MORE TO BE THE BEST THAT WE CAN BE. I WANT US TO ACHIEVE ALL THAT WE POSSIBLY CAN.**

***THE END!!!***

THANK YOU!!